CARE NETWORK

HOW TO Complete a Shift in CellTrak

To Complete Your Shift

- 1. Open the **CellTrak application** on your mobile device and type your password to log in.
- 2. Tap End Shift to finish your shift. (Fig. 01)
- **3.** If the shift requires any adjustments, select **yes** and specify the information required. If no adjustments are needed, select **no**.
- To obtain the Attendant's signature, tap the signature box and turn the device sideways to sign using your finger. Tap **Done** when finished. (Fig. 02)
 - If unable to sign, enter a reason why a signature was not captured.
- **5.** Once signed, type the Attendant's name.
 - **DO NOT** tap Finish without obtaining the EOR/Designated Rep's signature.

Have EOR Approve Your Shift

- To obtain the EOR/Designated Rep signature, tap the signature box and turn the device sideways to sign using your finger. Tap **Done** when finished.
 If unable to sign, enter a reason why a signature was not captured.
 NOTE any shift changes must be approved in the DirectMyCare Web Portal.
- **7.** Once signed, choose from the **dropdown menu** the Employer of Record or Designated Rep. and type the name of the person who signed. (Fig. 03)
- 8. Tap **Finish** and confirm you want to finish this shift. (Fig. 04)



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