# Logging into the CareAttend App for the First Time

**Create a Passcode** 

CONSUMER DIRECT

When you log into the CareAttend app for the first time you will need to create a passode, enable location services, and allow access to physical activity on your device. Instructions for resetting your password can be found at the end of this training.



EVERY MOMENT.

EVERY DAY.

EVERY LIFE.

#### **Enable Location Services**



EVERY MOMENT.

EVERY DAY.

EVERY LIFE.





Motion and fitness/physical activity can help save power while using the app. For more information, tap "Why is this needed?"

When you are finished, tap "Next."

EVV compliance requires GPS location to be captured while using CareAttend.

Motion and fitness/physical activity access minimizes the frequency of GPS captures which will save battery power.

EVERY LIFE.



If prompted, select "Allow."

EVERY MOMENT.

EVERY DAY.

20240717

continued on next page

#### Forgot Your Password

If you forgot your password, you can reset your password using the instructions below. Note that resetting your password in CareAttend will also reset your password in the DirectMyCare web portal.



continued on next page

### EVERY LIFE. EVERY MOMENT. EVERY DAY.





Type your new password, then type it again in the confirmation box.

When you are finished, select "**Continue.**"

You password has now been reset.

20240717

## EVERY LIFE. EVERY MOMENT. EVERY DAY.