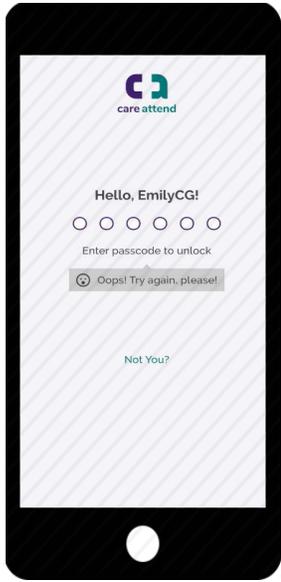


CareAttend: Resetting Your Passcode

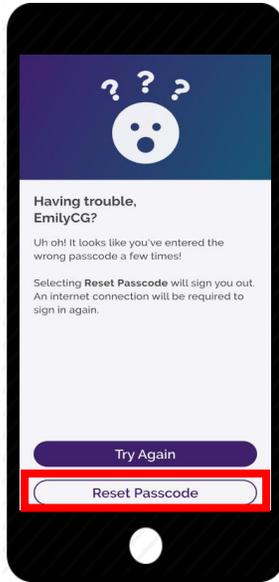
If you forget your CareAttend passcode, follow the instructions below to create a new passcode.

Resetting Your Passcode



1

If you forget your passcode, make 3 attempts at the passcode.



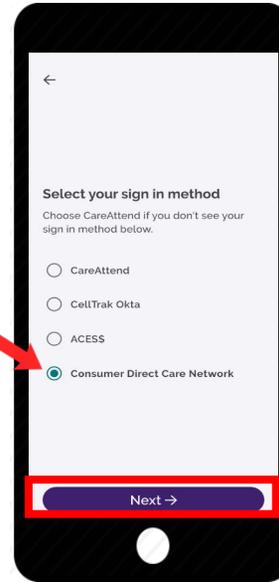
2

After 3 attempts, you will be redirected. Select **"Reset Passcode."**



3

Select **"Sign In."**



4

Select **"Consumer Direct Care Network"** as your sign in option, then select **"Next."**



5

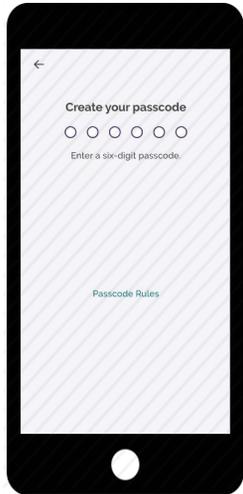
Sign in using your DirectMyCare credentials, then select **"Sign In."**



6

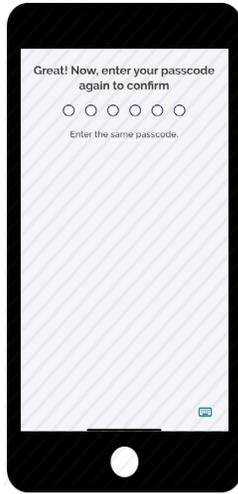
Select **"Create Passcode."**

Resetting Your Passcode (cont'd)



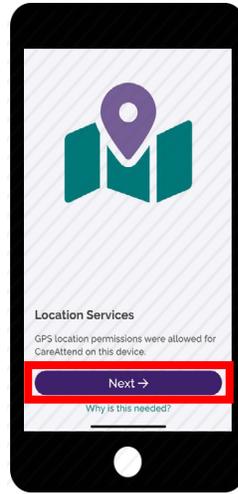
7

Enter a new passcode.



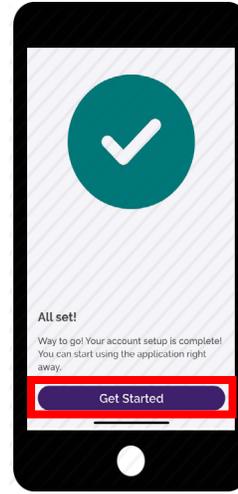
8

Enter your new passcode again.



9

You will be prompted to enable location services. Select "**Next.**"



10

Select "**Get Started.**" Your passcode has now been reset.