Reading the Legend Icons
In the DirectMyCare Web Portal

Approved: The time has been sent to CDCN for processing.

Deleted: The Caregiver deleted the shift.

Denied: CDCN denied the shift. The denial reason can be seen by clicking on the shift.

Edited: CDCN edited the shift to ensure appropriate pay and billing.

In Progress: CDCN received the shift and is prepping it for pay.

Paid: Pay has been issued to the Caregiver.

Ready to be paid: The time is ready to be paid according to the payroll schedule.

Never to be paid: This status is to track payroll recoupments that are written off.

Rejected: The time has been rejected by the Participant. The Caregiver will need to submit a new shift.

Removal in Progress: Caregiver has submitted a Ready to be paid shift for removal.

Saved: The shift has been entered by the Caregiver. It has not been submitted to CDCN for payment.

Submitted: The Caregiver sent the shift to CDCN for review and approval.

Suspended: The shift is approved but has been suspended by CDCN.

Test: This is a submitted test shift.

Test Approved: This is an approved test shift.

Icon	Status
✔	Approved
🗑	Deleted
⊖	Denied
✏	Edited
»	In Progress
PAID	Paid
👍	Ready to be paid
👎	Never to be paid
✖	Rejected
«	Removal In Progress
💾	Saved
⬆	Submitted
⊘	Suspended
TEST 💾	Test Saved
TEST ⬆	Test Submitted
TEST ✔	Test Approved