Common CellTrak Device Registration Error Codes

Error Code	Device Message	Explanation
900	Unable to Connect	Make sure the device has connectivity to the data network or Wi-Fi. Exit the app and retry.
1012	Site ID Not Valid	While licensing, an incorrect license ID is entered. Double check the numbers and retry.
1013	Site Authentication Not Valid	While licensing, an incorrect license ID is entered. Double check the numbers and retry.
1070	Member ID/Last Name Not Valid	While registering, an invalid user ID and last name are entered. Double check and retry.
1081	Member ID Not Valid	While registering, an invalid user ID is entered. Double check the numbers and retry.
1091	Already Registered	There is a device already assigned to the user. Double check the user ID. Contact CDCN 1-888-444-8182 for further assistance.